

REPORT TO:	ADULT SOCIAL SERVICES REVIEW PANEL 26 April 2017
AGENDA ITEM:	6
SUBJECT:	Adult Social Care and All-age Disability Care Information Update
BOARD SPONSOR:	Guy Van Dichele, Interim Director, Adult Social Care and All-age Disability
CORPORATE PRIORITY/POLICY CONTEXT: This report is for information only	

1. RECOMMENDATIONS

- 1.1 The Adult Social Services Review Panel (ASSRP) is asked to note the contents of the report.

2. EXECUTIVE SUMMARY

- 2.1 This report provides a general update on work undertaken in Adult Social Care and All-age Disability.

3. DETAIL

Introduction

- 3.1. The Adult Social care and All-age Disability service area has been in place for nine months, with a new senior management team in place since November 2016. Below is a summary of the main areas of progress since then and the last report to the ASSRP.

Service planning

- 3.2 Service planning has been undertaken since the last progress report to this Panel which identified the following areas of priority: embedding Transforming Adult Social Care (TRASC) programme into business as usual, Outcome Based Commissioning for over 65s, robust safeguarding and quality assurance practice and procedures in place, develop a Local Offer, asset based practice maximising an individual's independence, and Service Users, Carers and stakeholders feel listened to, included and valued.
- 3.3 These priorities feed into divisional service plans and also down to an individual level in appraisal objectives.

Co-production 'A walk in my shoes'

- 3.4 The Council commissioned an independent organisation, the Public Office, to undertake a co-production exercise with voluntary sector providers, carers and service users regarding Learning Disability services and their aspirations for future services and their lives. This reported back to the Council at the beginning of March, which the Council then considered and organised two further co-production sessions with carers and community groups to feed back the messages it had heard from the 'a walk in our shoes' film and the areas that would be its focus moving forward.
- 3.5 In these sessions the Council acknowledged areas that the report identified where it could improve and the two sessions collectively agreed areas where the Council would co-produce developments in the future with the participants who came forward at these sessions. These included co-production groups to review Learning Disability Day services and the introduction of support planning and brokerage through the My Support Broker project. Further future work jointly identified was in relation to support to elderly carers.

My Support Broker - Support Planning and Brokerage pilot

- 3.6 My Support Broker (MSB) is a support planning and support brokerage methodology and consultancy commissioned by the Transforming Adult Social Care (TRASC) as part of 'a life not a care plan'.
- 3.7 We are now launching a pilot introduction of dedicated specialist support brokers who will use MSB's outcomes methodology to work with individual service users so that they make decisions about how they will meet their care and support outcomes.
- 3.8 Ten new support brokers have been recruited and will commence brokerage training in May 2017, they will then replace locum staff in other areas. The project formally commenced at the beginning of April and will run for 6 months when its impact will be reviewed. We anticipate that the new method of support planning will significantly improve service user experience and maximise their ability to be as independent as possible.

Better Care Fund

- 3.9 NHS England has published its framework guidance for the 2017-19 Better Care Fund (BCF), which sets out changes to BCF national conditions, outlines how additional Adult Social Care funding announced in the Spring budget will be paid to Councils and a process for 'graduating' out of BCF national conditions. The Council and the Clinical Commissioning Group (CCG) are considering the new guidance and are awaiting 2017-19 BCF plan guidance from NHS England, which is due in April 2017.

Transforming Adult Social Care (TRASC)

- 3.10 Standard Operating Procedures (SOPs) incorporating policies, procedures and pathways have been produced and implemented and are fully Care Act

compliant. The SOPs are a guide for our staff to promote consistency and quality of practice.

- 3.11 Changes are underway on how the Council provides its Information/Advice service to improve accessibility, coverage of information with a plan to increase e market capabilities.
- 3.12 Development of interim client Resource Allocation System (RAS) has been completed and Phase One launched, to support transparency and equity in assessment and budget allocation. It will also lead to greater equity between the amount received by service users regardless of how they choose to commission their services eg either via the Council or via a Direct Payment.
- 3.13 The carers Resource Allocation System (RAS) we previously reported on was launched in early February 2017. This RAS equitably disseminates financial support to carers in Croydon and was co-designed with carers and carer's groups, who are undertaking the carer's assessments.
- 3.14 With the beginning of the new financial year the Council will be reviewing the TRASC programme, looking at its achievements to date and what additional tasks still need to be completed.

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BACKGROUND DOCUMENTS: None